

**Formats of Mandatory
Display**

i. Basic details of the SB such as registration number, registered address of Head Office and branches if any -

Stock Broker Name	Registration Number	Registered Address	Branch Address (if any)	Contact Number	Email id
BNK SECURITIES PVT. LTD	INZ000220037	Mayfair Towers, 2, Palm Avenue Kolkata – 700 019	B/105, Crystal Plaza Premises, 1st Floor, New Link Road Oshiwara, Andheri West, Mumbai 400053,	+91-33-4602-2160/61/62/63	contact@bnkcapital.com

Escalation Matrix:

Details of	Contact Person	Address	Contact No.	Email Id
Customer care	PRAMOD BHAGAT	May fair tower, 2 Palm avenue Kolkata- 700019	8961997695	pramod.bhagat@bnkcapital.com
Head of Customer care	PRASANTA BASAK	May fair tower, 2 Palm avenue Kolkata- 700019	9331017643	prasanta.basak@bnkcapital.com
Compliance Officer	SANAT MONDAL	May fair tower, 2 Palm avenue Kolkata- 700019	9330997236	Sanat.mondal@bnkcapital.com
Managing Director	SANJEEV KHANDELWAL	May fair tower, 2 Palm avenue Kolkata- 700019	9830059995	sk@bnkcapital.com

ii. Names and contact details of all Key Managerial Personnel including the Compliance Officer-

Sr. No.	Name of the Individual	Designation	Contact No	Email Id
1	SANJEEV KHANDELWAL	Managing Director	9830059995	sk@bnkcapital.com
2	AJIT KHANDELWAL	WHOLE TIME DIRECTOR	9831005413	ak@bnkcapital.com
3	ANKIT KHANDELWAL	WHOLE TIME DIRECTOR	9920895335	ankit@bnkcapital.com
4	SANAT MONDAL	Compliance Officer	9330997236	Sanat.mondal@bnkcapital.com

iii. Step by step procedures for opening an account, filing a complaint on designated email id, and finding out the status of the complaint etc.

a) Detailed write up on procedure for opening an account along with Flowchart and video if any (optional).

<https://www.bnkcapital.com/Static/Downloads.aspx?id=6&flag=1>

For online account opening click

<https://bo.bnkcapital.com/shrdbms/dotnet/eKYC/OpenAccount.aspx>

b) Detailed write up on procedure for filing a complaint on designated email id/ Toll-free number along with Flowchart and video if any (optional). Provisions to be made for sharing Ticket Number once the complaint is lodged.

<https://www.bnkcapital.com/pdf/SCORES.pdf>

<https://scores.sebi.gov.in/>

c) Detailed write up on procedure for finding out status of the complaint basis Ticket Number etc. along with Flowchart and video if any (optional).

To track the complaint status please click on

<https://scores.gov.in/scores/viewComplaintStatus.html>